



GENERAL CONDITIONS OF SALE

The following general conditions of sale are deemed to have been read and accepted by the hosts before any transaction. These general conditions of sale apply to all reservations made online, via our reservation platform.

1. CHECK-IN/OUT :

Check-in : from 4pm to 7 pm

In order to reserve you the best reception, we kindly ask you to inform us of your arrival time at the latest the day preceding your arrival.

Check-out : at the latest 11.pm.

We thank you to respect this schedule to allow us to prepare the welcome of the new guests. We can keep your luggage for the day if needed.

2. RATES

Our prices are all taxes included, they include breakfast and access to the pool.

- In case of single occupancy, this price will be reduced by 10%.

3. ANIMALS

Dogs are accepted (maximum 10kg) only under conditions at no additional cost. The reservation must be validated with our prior consent. We ask you to put in his suitcase, his pillow, his dishes and a towel to wipe his legs if necessary. Your pet should be kept on a leash in the common areas and in the garden. We have only the superior double room that can accept animals (limited to 1). We have a cat.

4. SWIMMING-POOL

The swimming pool is at your disposal from 10 a.m. to 8 p.m.
Sunbeds, parasols and bath towels are provided

5. GENERAL SALE CONDITIONS

Our price includes:

- The brunch breakfast
- Access to the swimming pool
- Provided linen: 1 bath towel, 1 little towel, 1 face towel, 1 swimming-pool towel for each person,
- A welcome tray

Standard rates: editable : YES – Cancellable: YES

Your booking is confirmed when we receive the 30% deposit of the total amount of your stay, which you pay when you book your stay with our 3D secure payment system online.

Cancellation Policy

You can cancel your booking without any charge 7 days before your arrival. After this delay, your deposit will not be refund to you. If you leave early before the end of your stay, the entire stay will be charge to you.

Remaining bill

Payment on the day of your stay, when checking-out

Non-refundable rate: editable: NO – Cancellable: NO

The full amount of the stay is payable upon booking.

Cancellation Policy

There will be no refund, except for a governmental decision linked to COVID-19 sanitary crisis forbidding all travels for instance.

You may subscribe a cancellation policy for your stay.

6. PAYMENT MEANS

Credit card, cash, bank transfert.

7. BEDROOMS

Our 3 rooms have a capacity of 2 people each (reserved for adults), they do not have additional bed. No additional beds (including cribs) will be allowed, the access of additional people to the room will be refused in case of non-compliance with this rule. No refund will be required.

Breakfast, included in the price of the night, is served from 8am to 11am in the breakfast room or on the terrace in the summer. Nevertheless, these schedules can be adapted by mutual agreement according to the needs of each individual, and in particular of our professional guest

Your comfort

An individual courtesy tray is at your disposal to prepare a hot drink in the breakfast room, a bottle of water will also be available in your room. A refrigerator, microwave, crockery and table are available in the breakfast room. However we ask you to store and clean this space after your use, the dishes will be to be deposited in the dishwasher.

Cleaning

The cleaning is done every 2 days, if you do not want it to be done, please let us know. Towels will be changed during this passage or only if you place them on the ground

Accessibility

Unfortunately the rooms are not suitable for people with reduced mobility. They are located upstairs in a former 18th century farmhouse, the rooms are accessible only by the stairs

8. RULES FOR KNOWING HOW TO LIVE IN OUR GUEST HOUSE

Swimming-pool

When using the pool, we thank you for respecting the tranquility of the other guests, the holidays are also to rest.

Smoking

The bedrooms and the common room are non-smoking (including e-cigarette). However, a smoking area is provided outside. We invite you to strictly respect these instructions in respect of other guests.

Bedrooms

Snacks, picnics and meals are not allowed in the bedrooms, the breakfast area is at your disposal on the ground floor as well as tables in the garden

Animals

Your dog must be kept on a leash in the garden, access to the pool is prohibited. In case of high temperature, if you need to refresh it a garden hose can be loaned to you.

9. INSURANCE

You are responsible for all damages caused to Mas Cothy during your stay. You are required to have a resort-type insurance contract for these various risks. Remember to check with your insurer if this clause is covered by your property and casualty insurance and/or home insurance.

10. STAY CANCELLATION INSURANCE

During this period of uncertainty, we recommend that you sign a cancellation contract that will allow you to refund your stay, if you have to cancel for good reason (illness, death, contact case, positive covid, etc.)

11. GDPR - Use of Personal Data Collected - Online Booking

Le Mas Cothy and its provider of the Eviivo booking application undertake to comply with the provisions of the laws on the use of the personal data collected.

By validating this booking online, the traveller agrees that the information entered will be used in the context of the booking request and in the business relationship that may result.

12. LITIGATION: Applicable Law and Jurisdiction

These general conditions are governed by French law. In the event of a dispute concerning the validity, interpretation or enforcement of this Agreement, and after the failure of an attempt to reach an amicable settlement to which the parties are bound, the latter shall assign jurisdiction to the competent courts of Avignon.